

PSJ 120: Conflict Theory and Mediation (BL) 3 cr
Monday/Wednesday: 1-2:15

A study of the theories of conflict and conflict styles including how to define issues in mediation, reframing, neutrality and bias, and moving parties to mutually satisfactory resolution. Students explore the role of mediator as a neutral third party who facilitates resolution which is designed by the parties based on their needs. The class includes simulated mediations and has a skills based component.

Prereq: ENG 101, 103, 105



danger

opportunity

Come learn how you can transform your negative beliefs about conflict into opportunities for growth and resolution. In this course we will

- Develop an understanding of Conflict Theory
- Explore relationship between conflict theory, conflict resolution and mediation
- Identify key elements of conflict resolution
- Identify different types of conflict
- Develop an understanding of general principles of conflict resolution and dispute mediation
- Differentiate between different formal and informal mediation and conflict resolution models
- Explore how culture impacts communication and conflict styles
- Evaluate conflict resolution and mediation as an agent of social change
- Study implications of conflict resolution and mediation with international relationships
- Explore personal responses to conflict

Questions? See Abbie Jenks, MSW 775-1127/East 132U

